

INTEGRATED MANAGEMENT SYSTEM POLICY

Mumbai International Airport Limited (MIAL) being a responsible corporate citizen in the provision & management of airport infrastructure and services is committed to comply with all applicable legal and other requirements and continual improvement in

- Quality of Services
- Health, Safety & Wellbeing at workplace
- Environmental performance, and
- Stakeholder engagement

while ensuring customer delight to make Chhatrapati Shivaji Maharaj International Airport one of the world's best airports.

MIAL will achieve this through:

- Providing safe and healthy working conditions
- Optimal use of resources
- Continually improving the systems, processes, procedures and work practices for elimination of hazards, prevention of injuries, ill health, pollution and risk minimization through objective driven targets
- Climate change and Greenhouse Gas management
- Sustainability initiatives
- Protection of environment

MIAL will also periodically review the performance of its Integrated Management System with regard to its suitability, adequacy and effectiveness.



R. K. JAIN
(Chief Executive Officer)

Date: 03.03.2020