

Honest attendant returns gold chain found at Chhatrapati Shivaji Maharaj Mumbai International Airport

A gold chain found lying next to the washbasin in the East Side mens' washroom at the Mumbai International Airport, was returned to its rightful owner within hours, thanks to an honest, 25-year-old attendant, Omkar Shinde.

Shinde, a resident of Ghatkopar, who has been working at the airport for the past four years, noticed the chain while he was cleaning the washroom premises. It was lying next to the wash basin, and at the first instance, he barricaded the area where it was found and took pictures as per airport protocol. Blocking half the bathroom, Omkar kept the other half functional so that passengers are not affected, and called the supervisor who then called CISF authorities who took him to deposit the gold chain with the lost and found section. The chain was manually checked by CISF staff BN Dhanraj and returned to its rightful owner who was tracked the very same day.

Mumbai International Airport is committed to prioritise the safety and well-being of each passenger, at all times. Omkar Shinde's commitment and dedication instills the airport's faith in the inherent goodness of humanity. Heroes like Omkar make Mumbai International Airport a Gateway To Goodness. Mumbai International Airport believes in encouraging and nurturing teams to be able to translate their passion and the organisation's philosophy into reality. Every small or large accomplishment by the teams is acknowledged and rewarded. Mumbai International Airport felicitated Omkar Shinde in the presence of his team and fellow colleagues. Moreover, giving an example of going the extra mile was shared with other departments, to further feel inspired and continue to focus on passengers and creating cherished memories for them.



About Mumbai International Airport Limited (MIAL):

Mumbai International Airport Limited (MIAL) is managed by Adani Airport Holdings Limited (AAHL), a subsidiary of Adani Enterprises, the flagship company of the globally diversified Adani Group. MIAL is a Public-Private Partnership (PPP) venture between AAHL, holding a majority stake of 74%, and the Airports Authority of India, holding the rest 26%. AAHL aims to converge India's biggest cities in a hub and spoke model through the Group's proven strength in developing and managing complex transport & logistics hubs.

With a strong understanding of modern-day mobility requirements, the Adani Group's vision for MIAL is to reinvent Mumbai International Airport as India's biggest aerotropolis, where the traditional airport nucleus of passenger and cargo infrastructure will be reinforced by interdependent clusters of commercial and residential infrastructure to create the nation's busiest airport ecosystem.

MIAL has been further envisioned as a global air-travel focal point where domestic and international flyers actively engage in business and leisure supported by metropolitan expansion that catalyses aviation-linked businesses and employment opportunities. At MIAL, we intend to create distinctiveness with an experiential offering that puts Mumbai first.