

CSMIA secures first place at the 14th ANA Quality Awards for Cargo Operations

Mumbai, February 17, 2021: Chhatrapati Shivaji Maharaj International Airport (CSMIA) has secured multiple accolades at the 14th ANA Quality Awards 2020. A tribute to CSMIA's outstanding contributions towards ANA cargo operations in Mumbai during 2019, the airport was recognized as a winner in three different categories.

The Quality Award by the ANA group is an acknowledgement of the exceptional contribution made by adapting and leveraging innovating solutions inclined towards having greater control over the movement of air cargo in real-time as well as providing efficient transport of goods to international destinations and within India.

As a premier pharma hub of the country, CSMIA is a veteran in transporting essential cargo across the world. The cargo team at CSMIA bagged the first place for its On-Time Performance, Safety measures and Overall Efficiency. The award was presented by Masaki Yokai, Senior Vice President Airport Center, All Nippon Airways to CSMIA's Cargo team.

An airport is an integral part of the supply chain network comprising of multiple organizations – suppliers, airlines, airport operators, customs, security and immigration. Connecting to over 500 cargo destinations during Pre-COVID, CSMIA's cargo facility is a gateway for pharmaceuticals, perishables, and engineering goods to India. The airport has introduced digitization processes like India's first Air Cargo Community portal 'GMAX' and the Air Cargo mobile application. CSMIA continued its effort to mobilize essential cargo supply during the pandemic, and presently, the airport is also facilitating the transportation of COVID vaccine consignments in India and the world. CSMIA, is thus, poised to contribute to the growth of the Air Cargo community by being the frontrunner in providing various essential services that help in the overall development of the nation.

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About MIAL:

Mumbai International Airport Limited is a joint venture between a private consortium and Airport Authority of India (AAI). It is the first Public Private Partnership authorized by the Ministry of Civil Aviation for the operation and modernization of Chhatrapati Shivaji Maharaj International Airport (CSMIA). Through its transformational initiative, MIAL aims to make CSMIA one of the world's best airport which consistently delights customers besides being the pride of Mumbai. The infrastructure, including its majestic integrated Terminal 2, and developments at CSMIA enhances the capacity to service 40 million passengers and 1 million tons of cargo annually.

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